contacta III.

-√-series V22 Hearing Loop Driver



Installation & User Guide

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Product Overview

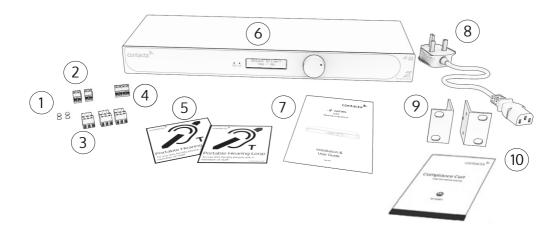
Our highly efficient V22 hearing loop driver is built around high-end technology designed for the flagship V Series PRO hearing loop driver range. It is suitable for driving the most demanding perimeter loop systems in medium to large venues.

With a Class-D amplifier output stage, the V22 delivers a high enough current to drive even the toughest loop loads.

The audio subsystem is built around an advanced DSP core. Combined with a microprocessor control that ensures peak performance, the driver uses cutting edge technology to deliver peak performance.

Note: For large area hearing loop installation instructions, consult the Large Area Hearing Loop Installation Guide.

Components

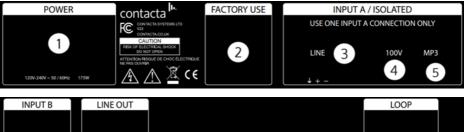


- 1. Rubber Feet x 4
- 2. 2-way 3.5mm Euro-Block Connector x 2
- 3. 3-way 3.5mm Euro-Block Connectors x3
- 4. 4-way Terminal Block
- 5. Hearing Loop Stickers
- 6. V22 Hearing Loop Driver
- 7. User Guide
- 8. IEC Power Lead*
- 9. Rack Mounting Ears
- 10. Compliance Certificate

*Plug type varies by country.

Cable & Equipment: A length of loop cable determined by the loop design is also required. Hearing loop drivers also require ancillary equipment for audio feeds, such as a microphone or sound system.

Connections



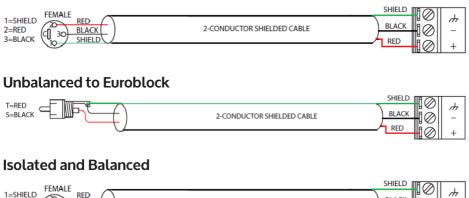


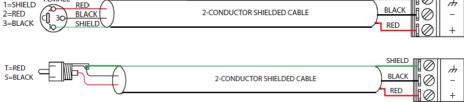
- 1. Power Supply Input*
- 2. Factory Use (no user input)
- 3. Line Input 3.5mm Euro-block balanced line input
- 4. 100V Line Input 3.5mm Euro-block transformer isolated & balanced
- 5. MP3 (Line Input)- 3.5mm Euro-block transformer isolated & balanced
- 6. Line/Microphone Switchable phantom power (12V) XLR
- 7. Line Output 3.5mm Euro-block
- 8. Loop Output 5.08mm 4-way terminal block

*Power Sources - This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your product dealer or local power company. The primary method of isolating the amplifier from the mains supply is to disconnect the mains plug. Ensure that the mains plug remains accessible at all times. Unplug the AC power cord from the AC outlet if the unit will not be used for several months or more.

Connection Examples

XLR to Euroblock (balanced)





Suitable Cable Lengths

The tables in this section show the approximate maximum cable lengths for differing maximum required currents to achieve a 400mA/m field strength.

Loop impedance (at 1.6kHz) should be less than voltage capability of the driver (22V) divided by the required current.

V22 Single-Turn (Metric)

| Current | 1A | 2A | 3A | 4A | 5A | 6A | 7A | 8A | 9A | 10A | 11A | 12A |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Impedance | 22.6Ω | 11.3Ω | 7.53Ω | 5.65Ω | 4.52Ω | 3.77Ω | 3.23Ω | 2.83Ω | 2.51Ω | 2.26Ω | 2.05Ω | 1.88Ω |

| Cable Ty | pe | | Cable Leng | jth | | | | | | | | | | |
|---------------|-----------------------|--------|------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Max. Cable | Round Cable | 1.5mm | 970.99m | 485.50m | 323.66m | 242.75m | 194.20m | 161.83m | 138.71m | 121.37m | 107.89m | 97.10m | 88.27m | 80.92m |
| | (A)A(C) | 2.5mm | 1091.74m | 545.87m | 363.91m | 272.94m | 218.35m | 181.96m | 155.96m | 136.47m | 121.30m | 109.17m | 99.25m | 90.98m |
| | Flat Cable (Width) | 10mm | 614.41m | 307.21m | 204.80m | 153.60m | 122.88m | 102.40m | 87.77m | 76.80m | 68.27m | 61.44m | 55.86m | 51.20m |
| | (Trideil) | 12.5mm | 1161.97m | 580.99m | 387.32m | 290.49m | 232.39m | 193.66m | 166.00m | 145.25m | 129.11m | 116.20m | 105.63m | 96.83m |
| | | 25mm | 1538.27m | 769.13m | 512.76m | 384.57m | 307.65m | 256.38m | 219.75m | 192.28m | 170.92m | 153.83m | 139.84m | 128.19m |

V22 Single-Turn (Imperial)

| Current | 1A | 2A | 3A | 4A | 5A | 6A | 7A | 8A | 9A | 10A | 11A | 12A |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Impedance | 22.6Ω | 11.3Ω | 7.53Ω | 5.65Ω | 4.52Ω | 3.77Ω | 3.23Ω | 2.83Ω | 2.51Ω | 2.26Ω | 2.05Ω | 1.88Ω |

| Cable Type | | | Cable Len | gth | | | | | | | | | | |
|------------|--------------------------|-------------------|-----------|-----------|-----------|-----------|----------|----------|----------|----------|----------|----------|----------|----------|
| | | 18AWG | 2552.86ft | 1276.43ft | 850.95ft | 638.21ft | 510.57ft | 425.48ft | 364.69ft | 319.11ft | 283.65ft | 255.29ft | 232.08ft | 212.74ft |
| | (AWG) | 14AWG | 3408.47ft | 1704.23ft | 1136.16ft | 852.12ft | 681.69ft | 568.08ft | 486.92ft | 426.06ft | 378.72ft | 340.85ft | 309.86ft | 284.04ft |
| | Flat Cable (Width) | 18AWG (equiv.) | 2871.76ft | 1435.88ft | 957.25ft | 717.94ft | 574.35ft | 478.63ft | 410.25ft | 358.97ft | 319.08ft | 287.18ft | 261.07ft | 239.31ft |
| | (**idii) | 14AWG (equiv.) | 4538.17ft | 2269.08ft | 1512.72ft | 1134.54ft | 907.63ft | 756.36ft | 648.31ft | 567.27ft | 504.24ft | 453.82ft | 412.56ft | 378.18ft |

V22 Double-Turn Hearing Loop (Metric)

| Current | 1A | 2A | 3A | 4A | 5A | 6A | 7A | 8A | 9A | 10A | 11A | 12A |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Impedance | 22.6Ω | 11.3Ω | 7.53Ω | 5.65Ω | 4.52Ω | 3.77Ω | 3.23Ω | 2.83Ω | 2.51Ω | 2.26Ω | 2.05Ω | 1.88Ω |

| Cable Ty | pe | | Cable Leng | able Length | | | | | | | | | | |
|---------------|-----------------------|--------|------------|-------------|---------|---------|---------|---------|---------|---------|---------|--------|--------|--------|
| Max. Cable | Round Cable | 1.5mm | 650.61m | 325.31m | 216.87m | 162.65m | 130.12m | 108.44m | 92.94m | 81.33m | 72.29m | 65.06m | 59.15m | 54.22m |
| Length | (AWG) | 2.5mm | 683.46m | 341.73m | 227.82m | 170.87m | 136.69m | 113.91m | 97.64m | 85.43m | 75.94m | 68.35m | 62.13m | 56.96m |
| | Flat Cable (Width) | 10mm | 537.58m | 268.79m | 179.19m | 134.39m | 107.52m | 89.60m | 76.80m | 67.20m | 59.73m | 53.76m | 48.87m | 44.80m |
| | (vvida) | 12.5mm | 831.19m | 415.60m | 277.06m | 207.80m | 166.24m | 138.53m | 118.74m | 103.90m | 92.35m | 83.12m | 75.56m | 69.27m |
| | | 25mm | 984.36m | 492.18m | 328.12m | 246.09m | 196.87m | 164.06m | 140.62m | 123.05m | 109.37m | 98.44m | 89.49m | 82.03m |

V22 Double-Turn Hearing Loop (Imperial)

| Current | 1A | 2A | 3A | 4A | 5A | 6A | 7A | 8A | 9A | 10A | 11A | 12A |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Impedance | 22.6Ω | 11.3Ω | 7.53Ω | 5.65Ω | 4.52Ω | 3.77Ω | 3.23Ω | 2.83Ω | 2.51Ω | 2.26Ω | 2.05Ω | 1.88Ω |

| Cable Type | | | Cable Len | Cable Length | | | | | | | | | | |
|---------------|----------------|-------------------|-----------|--------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
| Max. Cable | Round Cable | 18AWG | 1864.96ft | 932.48ft | 621.65ft | 466.24ft | 372.99ft | 310.83ft | 266.42ft | 233.12ft | 207.22ft | 186.50ft | 169.54ft | 155.41ft |
| Length | (A)A(C) | 14AWG | 2131.29ft | 1065.65ft | 710.43ft | 532.82ft | 426.26ft | 355.22ft | 304.47ft | 266.41ft | 236.81ft | 213.13ft | 193.75ft | 177.61ft |
| | | 18AWG (equiv.) | 2254.91ft | 1127.45ft | 751.64ft | 563.73ft | 450.98ft | 375.82ft | 322.13ft | 281.86ft | 250.55ft | 225.49ft | 204.99ft | 187.91ft |
| | , , , | 14AWG (equiv.) | 2958.49ft | 1479.24ft | 986.16ft | 739.62ft | 591.70ft | 493.08ft | 422.64ft | 369.81ft | 328.72ft | 295.85ft | 268.95ft | 246.54ft |

Driver Area Coverage

Note: A full site survey of an installation area is recommended for optimal loop design.

Areas detailed in the table below are valid only when the following conditions are met:

- 1. Area is at the maximum current the driver is capable of delivering without voltage clipping at 1.6KHz
- 2. Loop layout is designed to achieve 0dB in the centre
- 3. 25mm x 0.1mm flat copper cable
- 4. Loop is installed in the floor
- 5. Listening height 1.2m (large perimeter loops may have areas where the actual signal level is higher than required)

| Voltage | Current |
|---------|---------|
| 22V | 12A |

| | Area | |
|------------|------------|-------------|
| 1:1 | 1:2 | 1:3 |
| 715.0sqm | 899.0sqm | 961.0sqm |
| 7692.0sqft | 9672.0sqft | 10338.0sqft |

Controls

Front Panel Overview

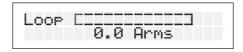


- 1. **Clip Status Light** When lit, this status LED indicates the signal on the hearing loop output is clipping (see Troubleshooting on page 25 for appropriate solutions).
- 2. **Open Circuit Loop** Indicates the status of the Loop integrity
- 3. **Display Screen** Indicates the status of the Loop Output, displays menu and adjustment options.
- 4. **Control Dial** Used for unlocking and making adjustments.

Start-Up Sequence

When power is applied the hearing loop driver will automatically perform an analysis of the loop connected to the output.

When the analysis is complete, the following screen should display:



Rotating or pressing the control will display the unlock screen.

Should an error occur during start up, please consult warning and error messages page 26.

Locking/Unlocking the Hearing Loop Driver

The hearing loop driver will power up in Output Current Display Mode and will be locked from entering Adjustment Mode.

Unlock the Driver

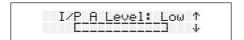
- 1. To unlock the hearing loop driver, press the control dial, and when prompted "Unlock driver?" click "Yes."
- 2. Enter the passcode 2239:
 - a. Rotate the control clockwise to select the first required digit.
 - b. Press the control dial in to select the digit.
 - c. Repeat steps (a) and (b) until all the digits have been selected.

Note: Entering the wrong code returns the driver to the lock screen.

Modes

Main Menu

After being unlocked, the hearing loop driver will display the main menu. This is indicated by up and down arrows on the display screen.



When in this mode, rotating the hearing loop driver's control dial clockwise will move the screen to the next menu item and rotating the dial anti-clockwise will move it to the previous menu item.

The menu options are as follows:

- 1. Loop Output
- 2. AGC On/Off
- 3. Input A/Isolated
- 4. Input B [Phantom Power]
- 5. High Frequency Compensation
- 6. Input High Pass Filter

- 7. Acoustic Delay
- 8. Backlight Timeout
- 9. Diagnostics

Adjustment Mode

Press the control dial in to enter Adjustment Mode; the arrows on the display screen will move to a left and right position. Rotate the dial clockwise or anti-clockwise to make the adjustment. Press the control dial in to confirm the selection and return to the main menu.



If the control dial is not used for 120 seconds when in Adjustment Mode the hearing loop driver will revert to the main menu, with Loop Output as the default screen.

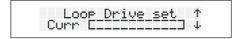
Locking/Rebooting the Unit

To lock the V22 when not in adjustment mode, press and hold the control dial for 5 seconds.



If an error message is displayed, reboot the driver by pressing and holding the control dial for 5 seconds.

Loop Output



The hearing loop driver's Loop Output section displays the real-time output current in 1A steps.

Adjustments



In Adjustment Mode, the real-time output current is displayed on the top line in 1A steps. The bottom line indicates the strength of the loop output level adjustment.

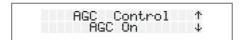
To alter the loop output level, enter Adjustment Mode:

- To increase the loop output level, rotate the control dial clockwise.
- To decrease the loop output level, rotate the control dial anti-clockwise.
- Press the control dial once to confirm the selection and return to the main menu.

AGC On/Off

The AGC function can be switched on or off from this screen. For normal set-up and operation and optimal performance it is recommended the AGC is left on.

Adjustments



Rotating the control dial clockwise or anti-clockwise in Adjustment Mode will toggle the AGC on or off. Press the control dial once to confirm the selection and return to the main menu.

When AGC is off, an asterisk will appear in the corner of each screen to serve as a reminder that the AGC is off.

Input A/Isolated



Input A/Isolated can be adjusted over a range of 47dB. The text on the display indicates if the correct line level has been achieved:

- "Low" indicates the line level is too low for the automatic gain control to operate.
- "Good" indicates the level is at an optimum level for the automatic gain control to operate.
- "High" indicates the level is too high and signal clipping may occur.
 Signal clipping will also be shown by the LED

Adjustments

Enter Adjustment Mode and alter the level displayed on the bar until the text displays 'Good'. It is recommended that at least 5 blocks in the adjustment block are filled.

- To increase the input level, rotate the control dial clockwise.
- To decrease the input level, rotate the control dial anti-clockwise.
- Press the control dial once to confirm the selection and return to the main menu.

Input B



Input B can be used for either line level or microphone level signals and can be adjusted over a range of 47dB.

The top line of the display indicates if the correct microphone input level has been achieved:

- "Low" indicates the level is too low for the automatic gain control to operate.
- "Good" indicates the level is at an optimum level for the automatic gain control to operate.

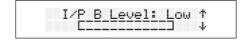
"High" indicates the level is too high and signal clipping may occur.
 Signal clipping will also be shown by the LED.

Adjustments

Enter Adjustment Mode and alter input level displayed on the bar until the text displays 'Good'. It is recommended that at least 5 blocks in the adjustment block are filled.

- To increase the input level, rotate the control dial clockwise.
- To decrease the input level, rotate the control dial anti-clockwise.
- Press the control dial once to confirm the selection and return to the main menu.

Phantom Power (Input B)



Phantom power for a connected microphone is set off as the default setting. If this input is required as a Microphone input, Phantom power will need to be switched on.



Adjustments

Rotating the control dial clockwise or anti-clockwise in Adjustment Mode will toggle the phantom power on or off. Press the control dial once to confirm the selection.

High-Frequency Compensation



There are 7 levels of high-frequency compensation available to adjust for metal loss. Your hearing loop driver will have high-frequency compensation turned to the lowest setting as its default.

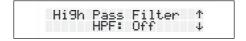
Adjustments



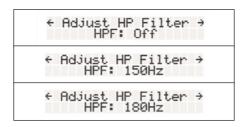
To alter the high frequency compensation level, enter Adjustment Mode:

- To increase the high-frequency compensation level, rotate the control dial clockwise.
- To decrease the high-frequency compensation level, rotate the control dial anti-clockwise.
- Press the control dial once to confirm the selection and return to the main menu.

Input High Pass Filter



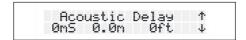
This feature removes low-frequency sounds from the hearing loop when background noise such as air conditioners might impact users. Select either 150Hz or 180Hz if required.



Adjustments

Rotating the control dial clockwise or anti-clockwise in Adjustment Mode to toggle between the 150Hz and 180Hz cut-off or turn the filter off. Press the to dial once to confirm the selection and return to the main menu.

Acoustic Delay



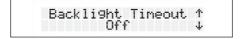
In theatres, stadiums, and other large venues, sound sent from speakers will be impacted by the speed of sound, whereas audio sent through a hearing loop will reach a user instantly. This means the two sounds must be aligned or users will hear a constant echo.

Adjustments

Alter syncing and compensate for latency.

- To increase the delay, rotate the control dial clockwise.
- To decrease the delay, rotate the control dial anti-clockwise.
- Press the control dial once to confirm the selection and return to the main menu.

Backlight Timeout



Rotating the control dial clockwise or anti-clockwise in Adjustment Mode will toggle the screen's backlight on or off. Press the control dial once to confirm the selection.

Diagnostics

View system ↑ Parameters ↓ P obms: 0 33

R ohms: 0.33 L uH: 36.92

This screen displays the connected loop's resistance (R ohms) and loop Inductance (L uH).

Rotating the control dial clockwise displays the internal heatsink temperature and fan PWM (100% is fan full speed):

Temp: 32°C 89°F Fan PWM: 0%

Rotating the control dial clockwise again displays the internal power supply voltages:

Main PSU: 48.30 Aux PSU: 11.90

Rotating the control dial clockwise again displays the UID unique identification for the driver.

Hearing Loop Setup

Warning: Ensure the AGC setting is on before proceeding.

To ensure optimal performance, setup should be performed in following order:

Step 1: Background Noise Level (see page 20)

Step 2: Metal Loss (see pages 20-21)

Step 3: Output Level and Clipping (see page 21-22)

Step 4: Field Uniformity (see page 22-23)

Step 5: Final Output Level Adjustment (see page 24) Step 6: Input Signal Level Adjustment (see page 24)

Required for Setup

- TSG Contacta Test Signal Generator (TSG1)
- FSM Contacta Field Strength Meter (IL-CONTACTA-FSM)
- Tripod or similar for mounting the FSM is recommended
- 'Compliance Certificate' document

Note:

Throughout set-up, record values on the provided Compliance Certificate document whenever you see the following icon:



The Compliance Certificate document confirms compliance with IEC-60118:4 if your values are within acceptable levels.

It is highly recommended that you retain a copy of the completed Compliance Certificate document for your records and provide a copy to the relevant facilities manager.

Step 1: Background Noise Level

This test should be performed prior to loop installation.

- 1. Set up the FSM, ensuring that the two vertical arrows in the top-right corner of the device are placed at the correct height:
 - 1.2 metres (3' 9") for seated user.
 1.7 metres (5' 6") for standing users.

A tripod or similar for mounting the FSM is recommended.

- 2. Any lights or equipment normally active in the surrounding area should be turned on to ensure an accurate testing environment.
- 3. Set the FSM to the Background Noise mode "A-weighted".
- 4. Measure and note the background noise level throughout the looped area on the Compliance Certificate document.
- 5. Listen to the loop through the FSM (A-weighted) or a loop listener (A-weighted). Note and demonstrate any interference to the customer which may not be heard through a hearing instrument.
- 6. Background magnetic noise should ideally be between -32dB and -60dB. If the readings noted pass the Compliance Certificate document's requirements, move on to Step 2: Metal Loss.

Step 2: Metal Loss

- 1. Set up the FSM, ensuring that the two vertical arrows in the top-right corner of the device are placed at the correct height:
 - 1.2 metres (3' 9") for seated user.
 1.7 metres (5' 6") for standing users.

A tripod or similar for mounting the FSM is recommended.

2. Connect the TSG to the line input of the hearing loop driver.

- 3. Set the TSG to the 1kHz setting.
- 4. Set the FSM to the Third Octave F= 1000Hz setting.
- 5. Adjust the line level until "Good" is displayed.
- 6. Adjust the drive level to achieve 2 amps of output current.
- 7. Set the TSG to the pink noise setting and record the value measured by the FSM.
- 8. Set the FSM to the Third Octave F= 100Hz setting and record the value measured.
- 9. Set the FSM to the Third Octave F= 5000Hz setting and record the value measured.
- 10. If the difference between the values measured at 1000Hz and 5000Hz is less than 3dB, record the results and move on to Step 3: Output Level and Clipping. If the difference is higher than 3dB, move on to step 11.
- 11. Increase the HF comp and repeat steps 3 to 10.

Step 3: Output Level and Clipping

 \triangle Note: This test should be performed as briefly as possible.

- 1. Set the TSG to the 1kHz setting.
- 2. Set the FSM to the RMS/Peak A-Weighted mode.
- 3. Adjust the drive level to achieve 2 amps of output current.
- 4. Measure the field strength. Achieve 0dB by using the FSM's indicated field strength to work out the extra current required. For example: if the measured field strength on the FSM is (A-RMS) -6dB then 6dB (2X) extra current will be required to achieve 0dB (see Note 1 on page 24).

Note: If more than 15.5dB is required to achieve 0dB, a different

loop design or more powerful driver is required. This is potentially due to metal loss.

- 5. Briefly alter the current to the desired level. For instance, the example in step 4 requires 4 amps of current.
- 6. The field strength will now be 0dB +/- 1dB.
- 7. Quickly record the current required to achieve 0dB field strength. Now switch the TSG to 1.6kHz.
- 8. Confirm that the Clip LED remains unlit.
- 9. If the driver's front panel Clip LED remains unlit, return the TSG to 1kHz and reduce output current to 2 amps move on to Step 4: Field Uniformity.

If the driver's front panel Clip LED is lit, the driver is clipping. This means the loop connected is too long, and therefore:

- 1. The system is not IEC60118-4 compliant
- 2. The sound will be distorted
- 3. The driver may be susceptible to damage and warranty voided

Perform one of the following solutions and repeat until there is no clipping:

- 1. Reduce the loop current
- 2. Reduce the length of the loop
- 3. Use a heavier gauge of cable
- 4. Try a two-turn loop
- 5. Use a higher voltage driver

Step 4: Field Uniformity

- 1. Set up the FSM. Ensure that the two vertical arrows in the top-right corner of the FSM are placed at the correct height:
 - 1.2 metres (3' 9") for seated user.
 1.7 metres (5' 6") for standing users.

A tripod or similar for mounting the FSM is recommended.

- 2. Reduce the loop output current to 2 amps.
- 3. Set the FSM to the RMS/Peak A-Weighted mode and record the value measured by the FSM in the centre of the loop.
- 4. Move the FSM to other positions within the looped area and record the values measured by the FSM.
- 5. The differences measured in other positions should not be greater than +/- 3dB of that measured in the first position.
- 6. Repeat steps 3 to 5 to create a suitable map of the area looped.

Step 5: Final Output Level Adjustment

- Set the TSG to 1kHz.
- 2. Adjust the output current to the level recorded in Step 3: Output Level and Clipping (7) on page 22. Once the current is set, disconnect the TSG.

Step 6: Input Signal Level Adjustment

- 1. Connect the system signal source.
- 2. Adjust the input level (line/mic) level until "Good" is displayed on audio peaks.
- 3. The system is now set up.

Note 1:

When adjusting the output current, if a level of 6 amps is reached and yet **the field strength is still below -6dB**, the correct field strength **will not** be achieved.

This is caused by either an incorrect loop design or installation, more metal loss than expected or an incorrectly specified driver.

There is no need to go higher than +0dB ARMS.

Adjustment to drive current/level required based on the measured field strength:

| Measured Field Strength | Output current that will achieve 0dB |
|----------------------------|--------------------------------------|
| 6.00dB | 1.00A |
| 5.00dB | 1.12A |
| 4.00dB | 1.26A |
| 3.00dB | 1.42A |
| 2.00dB | 1.59A |
| 1.00dB | 1.78A |
| .00dB | 2.00A |
| -1.00dB | 2.24A |
| -2.00dB | 2.52A |
| -3.00dB | 2.83A |
| -4.00dB | 3.17A |
| -5.00dB | 3.56A |
| -6.00dB | 3.99A |
| -7.00dB | 4.48A |
| -8.00dB | 5.02A |
| -9.00dB | 5.64A |
| -10.00dB | 6.32A |
| -11.00dB | 7.10A |
| -12.00dB | 7.96A |
| -13.00dB | 8.93A |
| -14.00dB | 10.02A |
| -15.00dB | 11.25A |

Troubleshooting

| Symptom | Possible Fault | Action | |
|--|---|---|--|
| The driver does not turn on. | 1) Mains power is absent. | 1) Check mains power. | |
| | 2) Internal failure. | 2) Seek assistance. | |
| Interference (buzzing/ whistling/hissing) is heard through induction loop. | 1) Bad input signals. | 1) Power off the hearing loop driver and confirm that interference isn't from external origin. | |
| | 2) Internal failure. | 2) Disconnect input signals. If sound disappears, check inputs. | |
| The driver is excessively hot to touch. | 1) Large amount of mains hum present on input. | 1) Check input signal source. | |
| | 2) Internal failure. | Incorrect hearing loop driver being used. | |
| The loop output level indicates current is flowing but I hear nothing in the loop. | 1) Shorted feeder cable. | 1) Check feeder cable, although the hearing loop driver will usually refuse to tune to shorted feeder. | |
| | 2) Loop listener is not working or being used too far from loop. | 2) Check listener and location. | |
| The sound is distorted. | 1) Input level has been turned up too high for signal level at input. | 1) Reduce input level setting. | |
| | 2) Input signal is distorted. | 2) Check signal source. | |
| | 3) Output signal is clipping. | 3) Refer to "The Clipping Status Lights are lit" below. | |
| The Clipping Status Lights are lit. | The connected hearing loop is too long. | 1) Reduce the length of the loop. | |
| | | 2) Use a larger diameter cable. | |
| | | 3) Create a two-turn loop and reduce the current output. | |
| | | 4) Use a higher voltage driver. | |

Please contact your distributor (or Contacta if appropriate) if you are experiencing technical difficulties with the product.

Warning / Error Messages

When power is applied, the hearing loop driver will automatically perform an analysis of the loop connected to the output.

The following messages indicate an error has been detected:

Main PSU Fault

This message indicates an error with the main internal power supply.



The mains power should be recycled or a reboot initiated. If the warning still appears, disconnect the power supply and contact your distributor (or Contacta if appropriate).

Aux PSU Fault

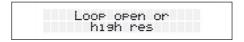
This message indicates an error with the auxillary power supply.



The mains power should be recycled or a reboot initiated. If the warning still appears, disconnect the power supply and contact your distributor (or Contacta if appropriate).

Loop Open or High Res

This message indicates that the loop connected is either open circuit (not connected) or is very high resistance.



The power should be removed, and loop and feeder cables should be checked with an ohmmeter to confirm continuity (too long/small gauge).

Impedance Error

This message indicates that the loop connected has characteristics that are not expected with typical loops.



The mains power should be removed or the unit rebooted. Then, check the loop and feeder cables. Contact your distributor (or Contacta if appropriate) if the error persists.

Loop Fault

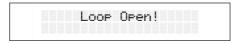
This indicates the driver has detected a general fault with the output.



This message can be displayed during start up or during operation. Contact your distributor (or Contacta if appropriate) if the error persists.

Loop Open

During normal operation, this message indicates that the loop is open circuit; the Open Circuit Loop led on the front panel will also be lit



The mains power should be removed; then, check the loop and feeder cables. Contact your distributor (or Contacta if appropriate) if the error persists.

Technical Specification

Power

Voltage: 100V-120V /200V-240V AC (Universal auto switching)

Frequency: 50Hz-60Hz

Power: 175W Connection: IEC

Inputs

1 X Input A 3.5mm Euro-block [optimised for -10dBV to 0dBv] 1 X 100V Line Input (Transformer isolated) 3.5mm Euro-block 1 X Line Input (Transformer isolated) 3.5mm Euro-block 1 X Input B Line/Microphone (12V phantom power via 680Ω) [optimised for levels above -45dBv to -10dBv1 3.5mm Euro-block

Output Characteristics

Output Voltage: 22Vrms (62.04Vpk-pk) @ 12Arms (33.84Apk-pk) see notes 1 and 2

Output Current: 12Arms (33.84Apk-pk) up to 300 seconds

Loop Connector: 4 Way 5.08mm Euro block

Audio system

Frequency Response: 80Hz to 6.5kHz
Distortion: THD+N <1% (-40dB)
AGC: Switchable (Peak detecting)
HF Comp: 7 optimised stages
Acoustic Time Delay 10ms to 70ms adjustable in 1ms steps
Low cut filter Selectable 150Hz or 180Hz

Display & Control

Display: LED Backlit LCD display Control: Single rotary control

Fault Monitoring and Protection

Main Display: Open circuit loop (DCR measurement) Loop ground fault Front Panel LED: Output voltage clipping Cooling: Internal heatsinks with thermal protection

Physical

Height: 42mm (1.65") Depth: 149.9mm (5.9") Width: 432.9mm (17.04")

Weight: 938g



| Local dealer: | | | |
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